



WORK ORDER

Procurement Unit

Telephone No.: (045) 606-8110 local 157/142

DELIVERY DUE DATE:

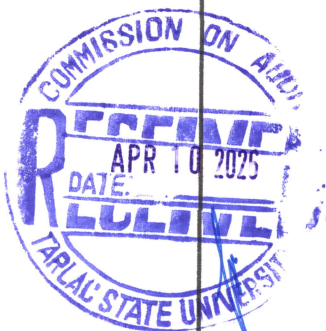
Supplier : **PLDT INC.**
 Address : Ramon Cojuangco Building, Makati Avenue, Makati City
 TIN : 000-488-793-00000 VAT Reg.
 Tel. No. : 0998-560-3418

Work Order No.: 2026-053
 Date : 03/04/2026
 JO No. : 2025-253
 Date: 10/22/2025
 Mode of Procurement : Public Bidding
 Mode of Payment : n/30

SIR/MADAM:

You are hereby advised to accomplish/deliver the following job/work within **Forty-Five (45) calendar days** upon receipt of the Work Order as per quotation submitted by you duly approved by the TSU Committee on Bids and Awards and the President of the Agency

QTY.	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
1	lot	<p>Dedicated Internet Access: Full-duplex (symmetric) 1 Gbps (1,000 Mbps) internet connection with a Committed Information Rate (CIR) of 1:1, meaning the bandwidth is guaranteed and not shared; Connectivity: The service must be a fiber-to-fiber connection from the Internet Service Provider's (ISP) network to the procuring entity's designated server room in Tarlac City. No copper links are permitted for the lat-mile connection; Hardware Provision: Supply and install a managed router or Customer Premises Equipment (CPE) capable of handling the 1 Gbps load; All necessary cabling and terminations must be installed according to industry best practices; IP Addressing: Provide a static, usable public IP address block, subnet of /27; Network Monitoring: Provide access to a web-based monitoring tool, such as a Multi-Router Traffic Graph (MRTG), for tracking link quality and bandwidth utilization; The tool should be accessible to authorized personnel of the procuring entity; Service Availability: Guarantee a minimum of 99.6% service uptime per month, excluding scheduled maintenance; Network Performance: Latency: Average round-trip latency within the ISP's local network should not exceed 80 milliseconds; Packet Loss: The provider must guarantee that maximum packet loss does not exceed 1% per month; Technical Support: Provide a 24x7 technical support desk reachable via phone, email, and a designated support portal; Establish and provide an escalation list and procedure for reporting faults and outages; Maximum response and resolution times for critical incidents must be defined in the Service Level Agreement (SLA); Documentation: The bidder must submit a detailed network diagram showing connectivity from the procuring entity's premises to the ISP's core network;</p> <p>Provider Requirements: Must be different from the initial / primary internet source provider in the San Isidro Campus; Must be a registered ISP/Telco Company with a valid certification from the National Telecommunications Commission (NTC); Possess a minimum of five (5) years of continuous operation as an ISP; The last-mile fiber connection must be owned and operated by the bidder. Subcontracting the last mile is not permitted; Must be registered with the Philippine Government Electronic Procurement System; Must have multiple internet global gateways to ensure redundancy a Must provide a list of at least three (3) clients from the last three (3) years with similar contracts for reference and submission of client satisfaction certificates and reliability; Additional Requirements: A mandatory one-week free testing period is required to verify all promised specifications, including bandwidth speed, latency, and public IP usability. This also includes: Bandwidth tests using third-party tools to confirm the symmetric 1 Gbps speed; Latency and Packet Loss Test using monitoring tools to verify network latency and packet loss performance; Billing and Duration: The service should be unmetered, with no additional charges based on data usage; The service contract shall be for a period of 12 months, commencing on the date of acceptance from Tarlac State University; One-time payment for the subscription</p> <p>*****</p> <p>SUPPLY AND DELIVERY OF SECONDARY INTERNET CONNECTION SUBSCRIPTION FOR SAN ISIDRO CAMPUS</p>	2,900,000.00	
				<u>2,900,000.00</u>



In case of failure to make the full delivery within the time specified above, a penalty of one-tenth (1/10) of one percent for every day of delay shall be imposed on the undelivered item/s. Contract may be terminated in whole or in part, at anytime for the convenience of the Government upon thirty (30) calendar days' written notice, if determined the existence of conditions make the project implementation economically, financially or technically impractical and/or unnecessary, such as, but not limited to, fortuitous event/s or changes in law, and national government policies.

Conforme:

JCL
JAVIER O. LAZDAMEO
 Signature over Printed Name of Supplier

Very truly yours,

[Signature]
DR. ARNOLD E. VELASCO
 President
 Authorized Official
MAR 12 2026

Date

Fund Cluster : _____

Funds Available : _____

[Signature]
JASPER A. YAUDER, CPA
 Budget Officer

ORS/BURS No. : *02-106441-2026-09-115*

Date of the ORS/BURS: *March 12, 2026*

Amount : *2.9M.00.00*